



Frequently Asked Questions (FAQ) FOR PARENTS

1. Where do I go to access the digital resources for my children?

All digital resources and login information are available on our SISD Digital Learning Plan page. http://www.sharylandisd.org/departments/curriculum/digital_learning_plan Student assignments may also be provided via Google classroom, Remind and/or student email.

2. What if my child forgot their username or password?

Student usernames and passwords are available in Skyward Family Access. This link will take you directly to the how-to video. <http://ior.ad/6UxA> English; <http://ior.ad/6UEW> Spanish

3. Where can I find tutorials on how to log into and access the available digital programs?

How to videos are available in English and Spanish on our Digital Learning Page. This link will take you directly to the videos.

<https://sharyland.ss8.sharpschool.com/cms/One.aspx?portalId=416234&pageId=93079628>

4. Will laptops or Chromebooks be issued to students?

Updated
4/13/2020

At this time, devices will only be provided for our high school STC dual credit and AP students. Additional groups may be added at a later date, pending Chromebook availability and student need.

5. Where and when is meal service available?

Updated
4/13/2020

We are offering curbside meal service at Bentsen Elementary, Jensen Elementary, and Pioneer High School. Meals are distributed from 11:30 AM - 1:00 PM.

UPDATE- Parents can pick up their meals without their children in the car when they bring one of the following forms of documentation: birth certificate, student report card, or student ID.

NOTE: Child Nutrition will not be providing meal service beginning Monday, April 20 – Friday, May 1, 2020. We will reopen curbside meal service on Monday, May 4, 2020.

👉 Beginning May 4th, meal pickup will be three days a week. Meals will include information on how to store and reheat food items. The schedule will be as follows:

👉 Monday from 11 a.m. – 1 p.m. (Four Meals)

- Hot Lunch for Monday
- Cold Lunch for Tuesday
- Two Breakfasts

👉 Wednesday from 11 a.m. – 1 p.m. (Four Meals)

- Hot Lunch for Wednesday
- Cold Lunch for Thursday
- Two Breakfasts

👉 Friday 11 a.m. – 1 p.m. (Six Meals)

- Hot Lunch for Friday
- Cold Lunch for Saturday
- Cold Lunch for Sunday
- Breakfast for Saturday, Sunday, and Monday

6. When and where can I pick up printed packets?

Updated
4/13/2020

Elementary/Junior High – Final packet pick up for PK-8th grade students without digital access will be on **Wednesday, April 22, 2020**. This packet will contain assignments for the next month. They can be picked up in front of Sharyland High School (1216 N. Shary Road Mission, Texas) from 8:00 - 10:00 AM and 4:00 - 6:00 PM.

High School – Packet pick up for students without digital access will be on Thursday, April 16 at the student(s)' high school. These packets will contain six weeks' worth of assignments.

- Sharyland High School: 1216 N. Shary Road Mission, Texas from 8:00 - 10:00 AM and 4:00 - 6:00 PM.
- Sharyland Advanced Academic Academy: 1216 N. Shary Road Mission, Texas from 8:00 - 10:00 AM and 4:00 - 6:00 PM.
- Pioneer High School 10001 N. Shary Road Mission, Texas from 8:00 - 10:00 AM and 4:00 - 6:00 PM.

7. How will we return the completed packets?

At this time, we will not be collecting printed packets. Please keep the completed packets. Grading criteria will be defined at a later date pending further guidance from TEA.

Updated
4/13/2020

Parents and students can submit photographs of packets via Remind, Google Classroom and/or teacher email. A How-To Video *Use Google Classroom to submit photos of homework assignments* is available in [English](#) and [Spanish](#) on the SISD Digital Learning Page.

Updated
4/16/2020

We will be accepting the completed week 3/4 packets for PK-8th grade students during the packet pick on Wednesday, April 22, 2020. Be sure that the packet is complete and the cover page is filled out completely, so we can return the packets to the appropriate campus and teacher for grading.

8. Will the assignments provided count for a grade?

Yes. All assignments beginning April 6, 2020 will count for a grade. Teachers will enter a progress monitoring grade for each course for the following dates: April 17, May 1, and May 15. If a student is completing paper assignments and can not submit photographed copies of completed work, a grade of INCOMPLETE will be assigned until packet is reviewed. Grading will be based on the students' level of proficiency and completion of assigned work to ensure they are prepared to be academically successful moving into the next school year.

Updated
4/16/2020

9. Can elementary students AR test from home?

Yes, students can take accelerated reader quizzes from home Monday through Friday from 8:00 AM - 4:00 PM. The last day for students to AR test will be **Friday, May 8, 2020**.

10. Will my child still be able to earn credit for the courses he/she is currently taking in high school?

We are still waiting for guidance from TEA regarding this matter. Once guidance is received, we will update this document with the latest information.

Updated
4/13/2020

Students will receive credit for courses in which work demonstrates a level of proficiency to ensure they are prepared to be academically successful moving into the next school year. Each student needs to receive a grade of PASS for each course to earn credit. Students who do not complete the assignments will receive a progress monitoring grade of INCOMPLETE. Credit will not be awarded until all work has been reviewed and the progress monitoring grade updated to PASS.

11. Due to the limited grades that are being recorded, how will the courses my child is taking this Spring term be used in calculating his/her GPA (which ultimately affect their rank)?

We are still waiting for guidance from TEA regarding this matter. Once guidance is received, we will update this document with the latest information.

Updated
4/13/2020

All grades for GPA purposes were ended on March 6, 2020 for all high school courses.

Seniors will receive final GPA and ranking on Friday, April 17, 2020.

12. When is my child's teacher available to answer questions?

Updated
4/16/2020

Teacher working hours during our extended school closure are Monday through Friday from 8:00 AM to 4:00 PM. Our teachers will set up "office hours" and will be sharing these with you and your child. These office hours will be a two-hour window each day. The teachers have the flexibility to set these hours within the parameters of normal working day. It is a district expectation that our staff answer any questions within a 24-hour period. Any questions submitted after-hours or during the weekend will be answered on the next school day.