

## Troubleshooting your MOBI Connections:

1. Is the blue light on?
2. Is the MOBI pen connecting?
3. Turn MOBI off/on.
4. Restart Device Manager
  - a. turn off MOBI
  - b. Exit Device Manager
  - c. run Device Manager
  - d. turn on MOBI
5. Does MOBI display in Device Manager?
6. Re-Pair your MOBI
7. Place a Tech Request