



# FREQUENTLY ASKED QUESTIONS (FAQ) FOR PARENTS

**1. Where do I go to access the digital resources for my children?**

All digital resources and login information are available on our SISD Digital Learning Plan page.

[http://www.sharylandisd.org/departments/curriculum/digital\\_learning\\_plan](http://www.sharylandisd.org/departments/curriculum/digital_learning_plan) Student assignments may also be provided via Google classroom, Remind and/or student email.

**2. What if my child forgot their username or password?**

Student usernames and passwords are available in Skyward Family Access. This link will take you directly to the how-to video. <http://ior.ad/6UxA> English; <http://ior.ad/6UEW> Spanish

**3. Where can I find tutorials on how to log into and access the available digital programs?**

How to videos are available in English and Spanish on our Digital Learning Page. This link will take you directly to the videos.

<https://sharyland.ss8.sharpschool.com/cms/One.aspx?portalId=416234&pageId=93079628>

**4. Will laptops or Chromebooks be issued to students?**

At this time, devices will only be provided for our STC dual credit students. They are the only students required to complete the rest of the semester on-line in order to receive credit. Additional groups may be added at a later date, pending Chromebook availability and student need.

**5. Where and when is meal service available?**

We are offering curbside meal service at Bentsen Elementary, Jensen Elementary, and Pioneer High School. Meals are distributed from 11:30 AM - 1:00 PM. ~~UPDATE - Children no longer need to be in the car when parents pick up meals.~~ Correction, children are still required to be in the vehicle for curbside meal pick up.

**6. When and where can I pick up printed packets?**

We will begin providing weekly packets starting on Monday, March 30, 2020. They can be picked up in front of Sharyland High School (1216 N. Shary Road Mission, Texas) from 8:00 - 10:00 AM and 4:00 - 6:00 PM. Students are not required to be in the vehicle for packet pick up.

**7. How will we return the completed packets?**

At this time, we will not be collecting printed packets. Please keep the completed packets. Grading criteria will be defined at a later date pending further guidance from TEA.

**8. What if my child is not able to finish their assignments (print or digital) in one week?**

Please use your best judgement when deciding how much your child can finish. The focus should be learning not necessarily how many assignments are completed.

**9. How can I pace my child?**

The intent behind the assignments administered during this time is for students to retain their learning. Please feel free to pace instruction for your child. They likely will not be able to complete all of their assignments in one day. This coursework should be spread out over the entire week. Recording assignments in the student agenda may be helpful in pacing students. Once assignments are completed, check them off. The most important thing during this time is your child's safety and well-being.

**10. Can elementary students AR test from home?**

Yes, students can take accelerated reader quizzes from home Monday through Friday from 8:00 AM - 4:00 PM.

**11. Will my child still be able to earn credit for the courses he/she is currently taking in high school?**

We are still waiting for guidance from TEA regarding this matter. Once guidance is received, we will update this document with the latest information.

**12. Due to the limited grades that are being recorded, how will the courses my child is taking this Spring term be used in calculating his/her GPA (which ultimately affect their rank)?**

We are still waiting for guidance from TEA regarding this matter. Once guidance is received, we will update this document with the latest information.